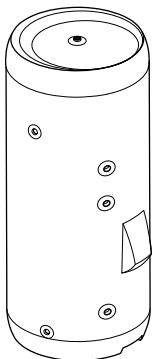




# Installation manual

## Domestic hot water tank with option kit for air to water heat pump system



**EKHWS▲150D3V3▼**  
**EKHWS▲180D3V3▼**  
**EKHWS▲200D3V3▼**  
**EKHWS▲250D3V3▼**  
**EKHWS▲300D3V3▼**

▲= , , 1, 2, 3, ..., 9, A, B, C, ..., Z  
▼= , , 1, 2, 3, ..., 9

Installation manual

Domestic hot water tank with option kit for air to water heat pump system

English

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## 1 General safety precautions

### 1.1 About the documentation

- The original instructions are written in English. All other languages are translations of the original instructions.
- The precautions described in this document cover very important topics, follow them carefully.
- The installation of the system, and all activities described in the installation manual and in the installer reference guide MUST be performed by an authorised installer.

### 1.1.1 Meaning of warnings and symbols

	<b>DANGER</b>
	Indicates a situation that results in death or serious injury.
	<b>DANGER: RISK OF ELECTROCUTION</b>
	Indicates a situation that could result in electrocution.
	<b>DANGER: RISK OF BURNING/SCALDING</b>
	Indicates a situation that could result in burning/scalding because of extreme hot or cold temperatures.
	<b>DANGER: RISK OF EXPLOSION</b>
	Indicates a situation that could result in explosion.
	<b>WARNING</b>
	Indicates a situation that could result in death or serious injury.
	<b>WARNING: FLAMMABLE MATERIAL</b>
	<b>CAUTION</b>
	Indicates a situation that could result in minor or moderate injury.
	<b>NOTICE</b>
	Indicates a situation that could result in equipment or property damage.
	<b>INFORMATION</b>
	Indicates useful tips or additional information.

Symbols used on the unit:

Symbol	Explanation
	Before installation, read the installation and operation manual, and the wiring instruction sheet.
	Before performing maintenance and service tasks, read the service manual.

Symbol	Explanation
	For more information, see the installer and user reference guide.
	The unit contains rotating parts. Be careful when servicing or inspecting the unit.

Symbols used in the documentation:

Symbol	Explanation
	Indicates a figure title or a reference to it. <b>Example:</b> "▲ 1–3 Figure title" means "Figure 3 in chapter 1".
	Indicates a table title or a reference to it. <b>Example:</b> "■ 1–3 Table title" means "Table 3 in chapter 1".

## 1.2 For the installer

### 1.2.1 General

If you are NOT sure how to install or operate the unit, contact your dealer.



#### DANGER: RISK OF BURNING/SCALDING

- Do NOT touch the refrigerant piping, water piping or internal parts during and immediately after operation. It could be too hot or too cold. Give it time to return to normal temperature. If you MUST touch it, wear protective gloves.
- Do NOT touch any accidental leaking refrigerant.



#### WARNING

Improper installation or attachment of equipment or accessories could result in electrical shock, short-circuit, leaks, fire or other damage to the equipment. ONLY use accessories, optional equipment and spare parts made or approved by Daikin unless otherwise specified.



#### WARNING

Make sure installation, testing and applied materials comply with applicable legislation (on top of the instructions described in the Daikin documentation).



#### WARNING

Tear apart and throw away plastic packaging bags so that nobody, especially children, can play with them. **Possible consequence:** suffocation.



#### WARNING

Provide adequate measures to prevent that the unit can be used as a shelter by small animals. Small animals that make contact with electrical parts can cause malfunctions, smoke or fire.



#### CAUTION

Wear adequate personal protective equipment (protective gloves, safety glasses,...) when installing, maintaining or servicing the system.



#### CAUTION

Do NOT touch the air inlet or aluminium fins of the unit.



#### CAUTION

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.

In accordance with the applicable legislation, it might be necessary to provide a logbook with the product containing at least: information on maintenance, repair work, results of tests, stand-by periods,...

Also, at least, following information MUST be provided at an accessible place at the product:

- Instructions for shutting down the system in case of an emergency
- Name and address of fire department, police and hospital
- Name, address and day and night telephone numbers for obtaining service

In Europe, EN378 provides the necessary guidance for this logbook.

### 1.2.2 Installation site

- Provide sufficient space around the unit for servicing and air circulation.
- Make sure the installation site withstands the weight and vibration of the unit.
- Make sure the area is well ventilated. Do NOT block any ventilation openings.
- Make sure the unit is level.

Do NOT install the unit in the following places:

- In potentially explosive atmospheres.
- In places where there is machinery that emits electromagnetic waves. Electromagnetic waves may disturb the control system, and cause malfunction of the equipment.
- In places where there is a risk of fire due to the leakage of flammable gases (example: thinner or gasoline), carbon fibre, ignitable dust.
- In places where corrosive gas (example: sulphurous acid gas) is produced. Corrosion of copper pipes or soldered parts may cause the refrigerant to leak.

### 1.2.3 Water

If applicable. See the installation manual or installer reference guide of your application for more information.



#### NOTICE

Make sure water quality complies with EU directive 2020/2184.

### 1.2.4 Electrical



#### DANGER: RISK OF ELECTROCUTION

- Turn OFF all power supply before removing the switch box cover, connecting electrical wiring or touching electrical parts.
- Disconnect the power supply for more than 10 minutes, and measure the voltage at the terminals of main circuit capacitors or electrical components before servicing. The voltage MUST be less than 50 V DC before you can touch electrical components. For the location of the terminals, see the wiring diagram.
- Do NOT touch electrical components with wet hands.
- Do NOT leave the unit unattended when the service cover is removed.



#### WARNING

If NOT factory installed, a main switch or other means for disconnection, having a contact separation in all poles providing full disconnection under overvoltage category III condition, MUST be installed in the fixed wiring.

## 2 Specific installer safety instructions



### WARNING

- ONLY use copper wires.
- Make sure the field wiring complies with the national wiring regulations.
- All field wiring MUST be performed in accordance with the wiring diagram supplied with the product.
- NEVER squeeze bundled cables and make sure they do NOT come in contact with the piping and sharp edges. Make sure no external pressure is applied to the terminal connections.
- Make sure to install earth wiring. Do NOT earth the unit to a utility pipe, surge absorber, or telephone earth. Incomplete earth may cause electrical shock.
- Make sure to use a dedicated power circuit. NEVER use a power supply shared by another appliance.
- Make sure to install the required fuses or circuit breakers.
- Make sure to install an earth leakage protector. Failure to do so may cause electrical shock or fire.
- When installing the earth leakage protector, make sure it is compatible with the inverter (resistant to high frequency electric noise) to avoid unnecessary opening of the earth leakage protector.



### WARNING

- After finishing the electrical work, confirm that each electrical component and terminal inside the switch box is connected securely.
- Make sure all covers are closed before starting up the unit.



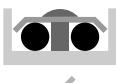
### CAUTION

- When connecting the power supply: connect the earth cable first, before making the current-carrying connections.
- When disconnecting the power supply: disconnect the current-carrying cables first, before separating the earth connection.
- The length of the conductors between the power supply stress relief and the terminal block itself MUST be as such that the current-carrying wires are tautened before the earth wire is in case the power supply is pulled loose from the stress relief.



### NOTICE

Precautions when laying power wiring:



- Do NOT connect wiring of different thicknesses to the power terminal block (slack in the power wiring may cause abnormal heat).
- When connecting wiring which is the same thickness, do as shown in the figure above.
- For wiring, use the designated power wire and connect firmly, then secure to prevent outside pressure being exerted on the terminal board.
- Use an appropriate screwdriver for tightening the terminal screws. A screwdriver with a small head will damage the head and make proper tightening impossible.
- Over-tightening the terminal screws may break them.

Install power cables at least 1 meter away from televisions or radios to prevent interference. Depending on the radio waves, a distance of 1 meter may NOT be sufficient.



### NOTICE

ONLY applicable if the power supply is three-phase, and the compressor has an ON/OFF starting method.

If there exists the possibility of reversed phase after a momentary black out and the power goes ON and OFF while the product is operating, attach a reversed phase protection circuit locally. Running the product in reversed phase can break the compressor and other parts.

## 2 Specific installer safety instructions

Always observe the following safety instructions and regulations.

Preparation (see "6 Preparation" [▶ 6])



### WARNING

- All wiring MUST be performed by an authorised electrician and MUST comply with the national wiring regulation.
- Make electrical connections to the fixed wiring.
- All components procured on-site and all electrical construction MUST comply with the applicable legislation.



### WARNING

ALWAYS use multicore cable for power supply cables.



### WARNING

The switch box lid must only be opened by a licensed electrician. Switch off the power supply before opening the switch box lid.

Installation (see "7 Installation" [▶ 8])



### DANGER: RISK OF ELECTROCUTION



### WARNING

ALWAYS use multicore cable for power supply cables.



### WARNING

Make sure all field wiring is insulated from the surface of the inspection hole or can resist temperatures to 90°C.

Maintenance and service (see "10 Maintenance and service" [▶ 19])



### DANGER: RISK OF ELECTROCUTION



### DANGER: RISK OF BURNING/SCALDING



### WARNING

- Before carrying out any maintenance or repair activity, ALWAYS switch off the circuit breaker on the supply panel, remove the fuses or open the protection devices of the unit.
- Make sure you do NOT touch a conductive section.
- Do NOT rinse the outside of the unit. This may cause electric shocks or fire.



### CAUTION

Water coming out of the valve may be very hot.

Troubleshooting (see "11 Troubleshooting" [▶ 20])



### DANGER: RISK OF ELECTROCUTION



### DANGER: RISK OF BURNING/SCALDING

**WARNING**

- When carrying out an inspection on the switch box of the unit, **ALWAYS** make sure that the unit is disconnected from the mains. Turn off the respective circuit breaker.
- When a safety device was activated, stop the unit and find out why the safety device was activated before resetting it. **NEVER** shunt safety devices or change their values to a value other than the factory default setting. If you are unable to find the cause of the problem, call your dealer.

**WARNING**

Prevent hazards due to inadvertent resetting of the thermal cut-out: power to this appliance **MUST NOT** be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly turned ON and OFF by the utility.

## 3 About the documentation

### 3.1 About this document

#### Target audience

Authorised installers

#### Documentation set

This document is part of a documentation set. The complete set consists of:

- **Domestic hot water tank installation manual:**

- Installation instructions
- Format: Paper (in the box of the domestic hot water tank)

The latest revision of the supplied documentation is published on the regional Daikin website and is available via your dealer.

The original instructions are written in English. All other languages are translations of the original instructions.

#### Technical engineering data

- A **subset** of the latest technical data is available on the regional Daikin website (publicly accessible).
- The **full set** of the latest technical data is available on the Daikin Business Portal (authentication required).

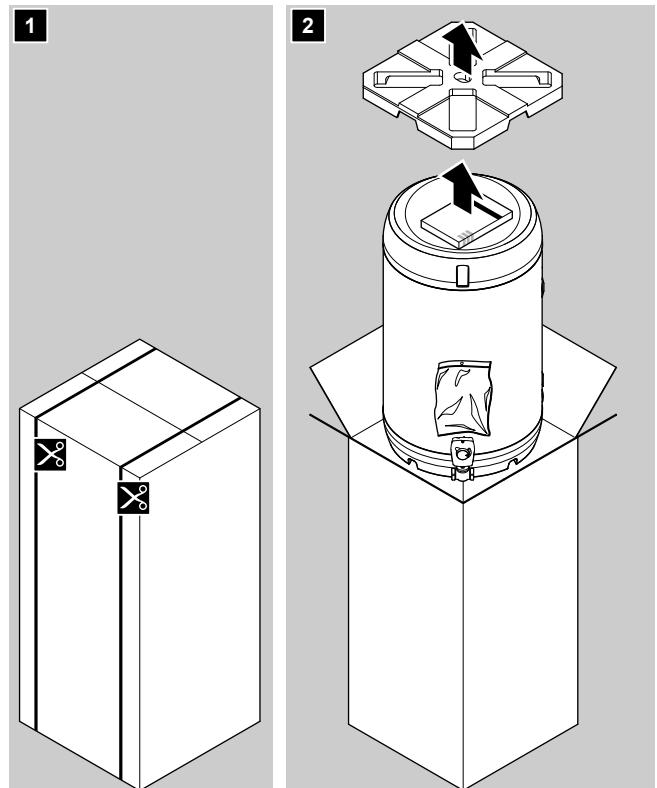
## 4 About the box

Keep the following in mind:

- At delivery, the unit **MUST** be checked for damage and completeness. Any damage or missing parts **MUST** be reported immediately to the claims agent of the carrier.
- Bring the packed unit as close as possible to its final installation position to prevent damage during transport.
- Prepare in advance the path along which you want to bring the unit to its final installation position.

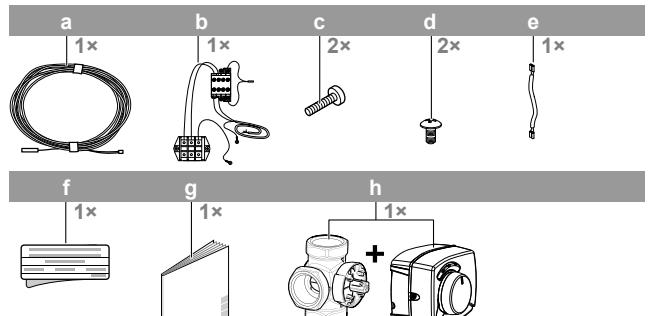
### 4.1 Domestic hot water tank

#### 4.1.1 To unpack the domestic hot water tank



#### 4.1.2 To remove the accessories from the domestic hot water tank

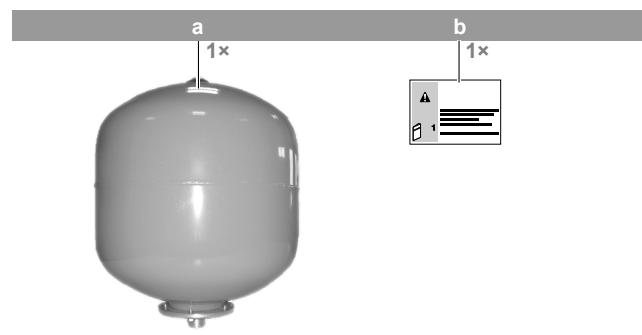
- 1 Remove the accessories supplied with the domestic hot water tank.



- a Thermistor + connection wire (12 m)
- b Contactor K3M - terminal X7M assembly
- c Contactor fixing screw
- d Tapping screw
- e Jumper wire
- f Booster heater power supply sticker
- g Installation manual
- h 3-way valve + motor

- 2 Remove the accessories supplied with the EKEXPVES option kit for the domestic hot water tank (optional).

## 5 About the units and options



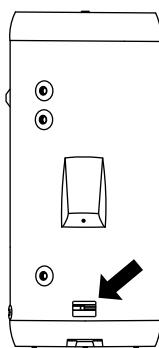
a Expansion vessel of 18 litres 3/4" Male BSP  
b Instruction sheet

## 5 About the units and options

### 5.1 Identification

#### 5.1.1 Identification label: Domestic hot water tank

##### Location



##### Model identification

Example: EK HWS 150 D 3 V3

Code	Description
EK	European Kit
HWS	Hot Water Stainless steel tank
150	Indication of storage capacity in litres
D	Series
3	Capacity booster heater in kW
V3	Power supply: 1~, 220~240 V, 50 Hz

## 6 Preparation

### 6.1 Overview: Preparation

This chapter describes what you have to do and know before going on-site.

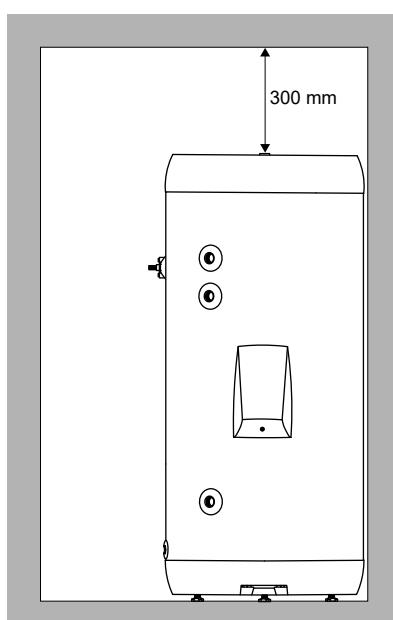
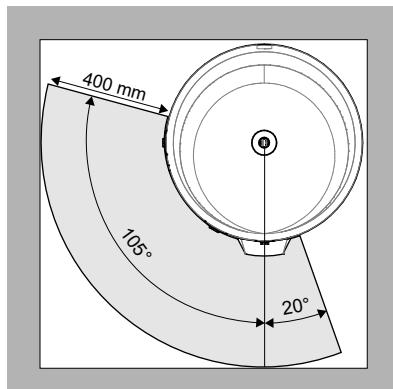
It contains information about:

- Preparing the installation site
- Preparing the water piping
- Preparing the electrical wiring

### 6.2 Preparing the installation site

#### 6.2.1 Installation site requirements of the domestic hot water tank

- Mind the following spacing installation guidelines:



- The domestic hot water tank is designed for indoor installation only and for ambient temperatures ranging from 0~35°C.
- Take care that in the event of a leak, water cannot cause any damage to the installation space and surroundings.

### 6.3 Preparing water piping

#### 6.3.1 Water circuit requirements



##### NOTICE

In case of plastic pipes, make sure they are fully oxygen diffusion tight according to DIN 4726. The diffusion of oxygen into the piping can lead to excessive corrosion.



##### NOTICE

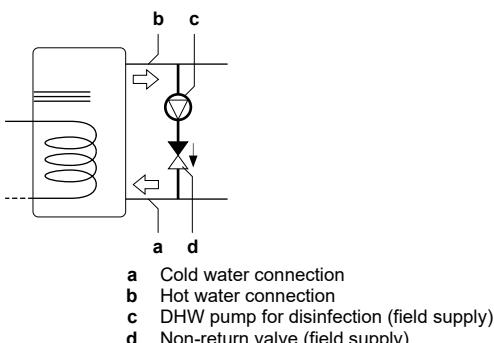
Do NOT use the pressure relief valve connection for other purposes.

- **Connecting piping – Legislation.** Make all piping connections in accordance with the applicable legislation and the instructions in the "Installation" chapter, respecting the water inlet and outlet.
- **Connecting piping – Force.** Do NOT use excessive force when connecting the piping. Deformation of the piping can cause malfunctioning of the unit.

- Connecting piping – Tools.** Only use appropriate tooling to handle brass, which is a soft material. If NOT, pipes will get damaged.
- Connecting piping – Air, moisture, dust.** If air, moisture or dust gets into the circuit, problems may occur. To prevent this:
  - ONLY use clean pipes.
  - Hold the pipe end downwards when removing burrs.
  - Cover the pipe end when inserting it through a wall, to prevent dust and/or particles from entering the pipe.
  - Use a decent thread sealant to seal connections.
  - When using non-brass metallic piping, make sure to insulate both materials from each other to prevent galvanic corrosion.
  - Because brass is a soft material, use appropriate tooling for connecting the water circuit. Inappropriate tooling will cause damage to the pipes.
- Glycol.** For safety reasons, it is NOT allowed to add any kind of glycol to the water circuit.
- Field supply components – Water pressure and temperature.** Check that all components in the field piping can withstand the water pressure and water temperature.
- Drainage – Low points.** Provide drain taps at all low points of the system in order to allow complete drainage of the water circuit.
- Non-brass metallic piping.** When using non-brass metallic piping, insulate the brass and non-brass properly so that they do NOT make contact with each other. This is to prevent galvanic corrosion.
- Domestic hot water tank – Capacity.** To avoid stagnation of water, it is important that the storage capacity of the domestic hot water tank meets the daily consumption of domestic hot water.
- Domestic hot water tank – After installation.** Immediately after installation, the domestic hot water tank must be flushed with fresh water. This procedure must be repeated at least once a day the first 5 consecutive days after installation.
- Domestic hot water tank – Standstills.** In cases where during longer periods of time there is no consumption of hot water, the equipment MUST be flushed with fresh water before usage.
- Domestic hot water tank – Disinfection.** In case of limited consumption of domestic hot water, e.g. at holiday residences or at houses that are occasionally not occupied, the domestic hot water tank installation must be fitted with a DHW pump for disinfection.

The disinfection function is foreseen as an installer setting in the Altherma unit. See the installer reference guide of the unit for more information.

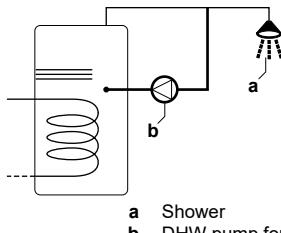
The disinfection pump must circulate the complete volume of the domestic hot water tank 1.5 times per hour and operate for at least 2 uninterrupted hours per day.



- Domestic hot water tank – Instant hot water.** In case of very long field water piping between the domestic hot water tank and the hot water end point (shower, bath, etc.) it can take more time before the hot water from the domestic hot water tank reaches the

hot water end point. If required connect a recirculation pump in between the hot water end point and the recirculation hole in the domestic hot water tank.

The instant hot water function is foreseen as an installer setting in the Altherma unit. See the installer reference guide of the unit for more information.



a Shower  
 b DHW pump for recirculation (field supply)

- Domestic hot water tank – Discharge pipe.** If a discharge pipe is connected to the pressure relief device it must be installed in a continuously downward direction and in a frost-free environment. It must be left open to the atmosphere.
- Domestic hot water tank – Pressure relief valve.** A pressure relief valve (field supply) in accordance with relevant local and national regulations, and with an opening pressure of maximum 10 bar must be connected to the pressure relief valve connection.

## 6.4 Preparing electrical wiring

### 6.4.1 About preparing electrical wiring



#### WARNING

- All wiring MUST be performed by an authorised electrician and MUST comply with the national wiring regulation.
- Make electrical connections to the fixed wiring.
- All components procured on-site and all electrical construction MUST comply with the applicable legislation.



#### WARNING

ALWAYS use multicore cable for power supply cables.

### 6.4.2 Safety device requirements

The booster heater in the domestic hot water tank is equipped with a thermal protector (setting 85°C).



#### WARNING

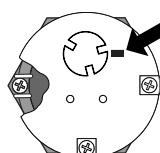
The switch box lid must only be opened by a licensed electrician. Switch off the power supply before opening the switch box lid.



#### NOTICE

Do NOT install heaters without thermal cut-out.

To reset the thermal protector: first check possible reasons for the thermal cut-out button being released and when solved press the reset button located on the thermal protector.



The power supply must be protected with the required safety devices, i.e. a main switch, a slow blow fuse on each phase and an earth leakage protector in accordance with the applicable legislation.

Selection and sizing of the wiring should be done in accordance with the applicable legislation based on the information mentioned in the table below.

## 7 Installation

Make sure that a separate power supply circuit is provided for this unit and that all electrical work is carried out by qualified personnel according to local laws and regulations and this manual. An insufficient power supply capacity or improper electrical construction may lead to electric shocks or fire.

Fuse	Minimum circuit ampacity	Recommended fuses	Power supply
F2B (field supply)	13 A	20 A	1~ 50 Hz 220-240 V

## 7 Installation

### 7.1 Overview: Installation

This chapter describes what you have to do and know on-site to install the system.

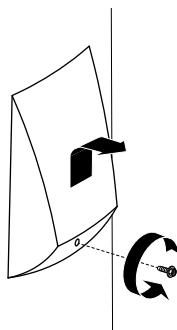
#### Typical workflow

Installation typically consists of the following stages:

- 1 Mounting the domestic hot water tank.
- 2 Connecting the water piping.
- 3 Connecting the electrical wiring.
- 4 Finishing the domestic hot water tank installation.

### 7.2 Opening the units

#### 7.2.1 To open the switch box cover of the domestic hot water tank



### 7.3 Mounting the domestic hot water tank

#### 7.3.1 Precautions when mounting the indoor unit



##### INFORMATION

Also read the precautions and requirements in the following chapters:

- General safety precautions
- Preparation

#### 7.3.2 To install the domestic hot water tank

- 1 Check if all domestic hot water tank accessories are enclosed.
- 2 Place the domestic hot water tank on a level surface. Make sure the tank is mounted level.

### 7.4 Connecting water piping

#### 7.4.1 About connecting the water piping

##### Before connecting the water piping

Connecting the water piping typically consists of the following stages:

- 1 Connecting the water piping.
- 2 Filling the domestic hot water tank.
- 3 Insulating the water piping.
- 4 Connecting the 3-way valve.

#### 7.4.2 Precautions when connecting the water piping



##### INFORMATION

Also read the precautions and requirements in the following chapters:

- General safety precautions
- Preparation

#### 7.4.3 To connect the water piping

See the chapter "Application guidelines" in the installer reference guide of the unit for details on connecting the water circuits and the motorised 3-way valve.

#### 7.4.4 To fill the domestic hot water tank

- 1 Open every hot water tap in turn to purge air from the system pipe work.
- 2 Open the cold water supply valve.
- 3 Close all water taps after all air is purged.
- 4 Check for water leaks.
- 5 Manually operate the temperature and pressure relief valve of the domestic hot water tank to ensure a free water flow through the discharge pipe.



##### NOTICE

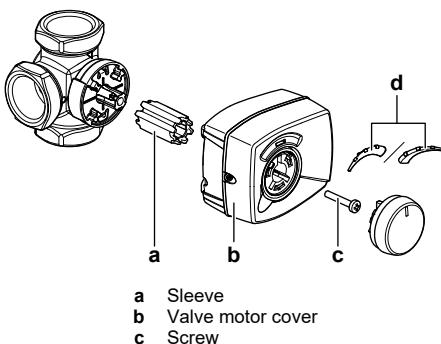
To operate the system, the domestic hot water tank needs to be filled completely. Turning on the system when the tank is not full can damage the integrated booster heater and cause electrical errors.

#### 7.4.5 To insulate the water piping

The piping in the complete water circuit MUST be insulated to prevent reduction of the heating capacity.

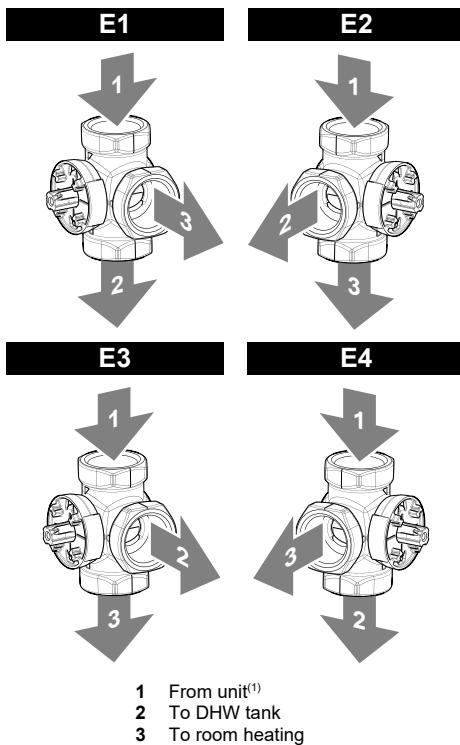
#### 7.4.6 To connect the 3-way valve

- 1 Unpack the 3-way valve body and 3-way valve motor and verify that the following accessories are provided with the motor.



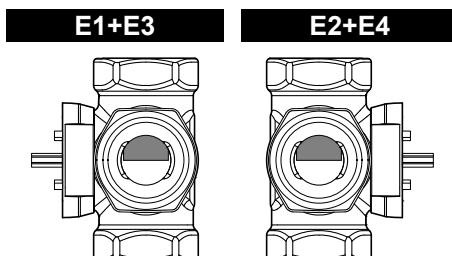
## d Scale

2 The 3-way valve can be installed in accordance with one of the following four configurations.

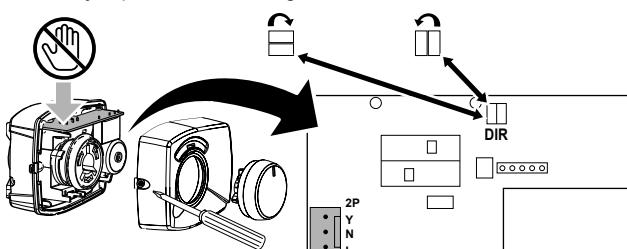


3 Install the 3-way valve body in the pipework.

- Position the shaft in such a way that the motor can be mounted and replaced.
- It is advised to connect the 3-way valve as close as possible to the indoor unit (if applicable).
- Put the sleeve on the valve and turn it until the valve is positioned as in the figure below. It should be blocking the outlet connection to the DHW tank for 50% and the outlet connection to the room heating for 50%.



4 When installing in accordance with configurations E3 or E4, open the valve motor cover by loosening the screw and change the jumper so as to change the rotation direction of the valve.



- Position of the jumper in case of installation according to configurations E1 and E2.
- Position of the jumper in case of installation according to configurations E3 and E4.

<sup>(1)</sup> EHBH/X and EABH/X: from indoor unit;  
 EBLQ/EDLQ\*CA3\* and EBLQ/EDLQ\*CAV3+W1 without backup heater option: from outdoor unit;  
 EBLQ/EDLQ\*CAV3+W1 with indoor backup heater option: from backup heater kit

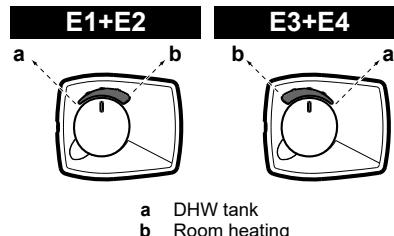


## INFORMATION

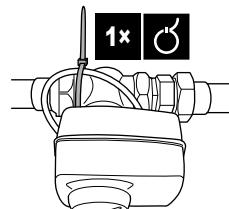
The jumper is factory-set to apply for installation in accordance with configurations E1 and E2.

5 Put the knob on the motor in a 12 o'clock position and push the motor on the sleeve. Do NOT rotate the sleeve during this action, so as to maintain the valve position as set during step 4.

6 Put the scale on the valve according to the applicable configuration.



7 To provide stress relief, fix the power supply cable to the 3-way valve body with a cable tie (field supply). Fix it so that possible condensate cannot enter the 3-way valve motor via the cable.



## 7.5 Connecting the electrical wiring



## DANGER: RISK OF ELECTROCUTION



## WARNING

ALWAYS use multicore cable for power supply cables.

## 7.5.1 About connecting the electrical wiring

## Before connecting the electrical wiring

Make sure the water piping is connected.

## Typical workflow

Connecting the electrical wiring typically consists of the following stages:

- 1 Connecting the electrical wiring on the (indoor or outdoor) unit.
- 2 Connecting the electrical wiring on the domestic hot water tank.

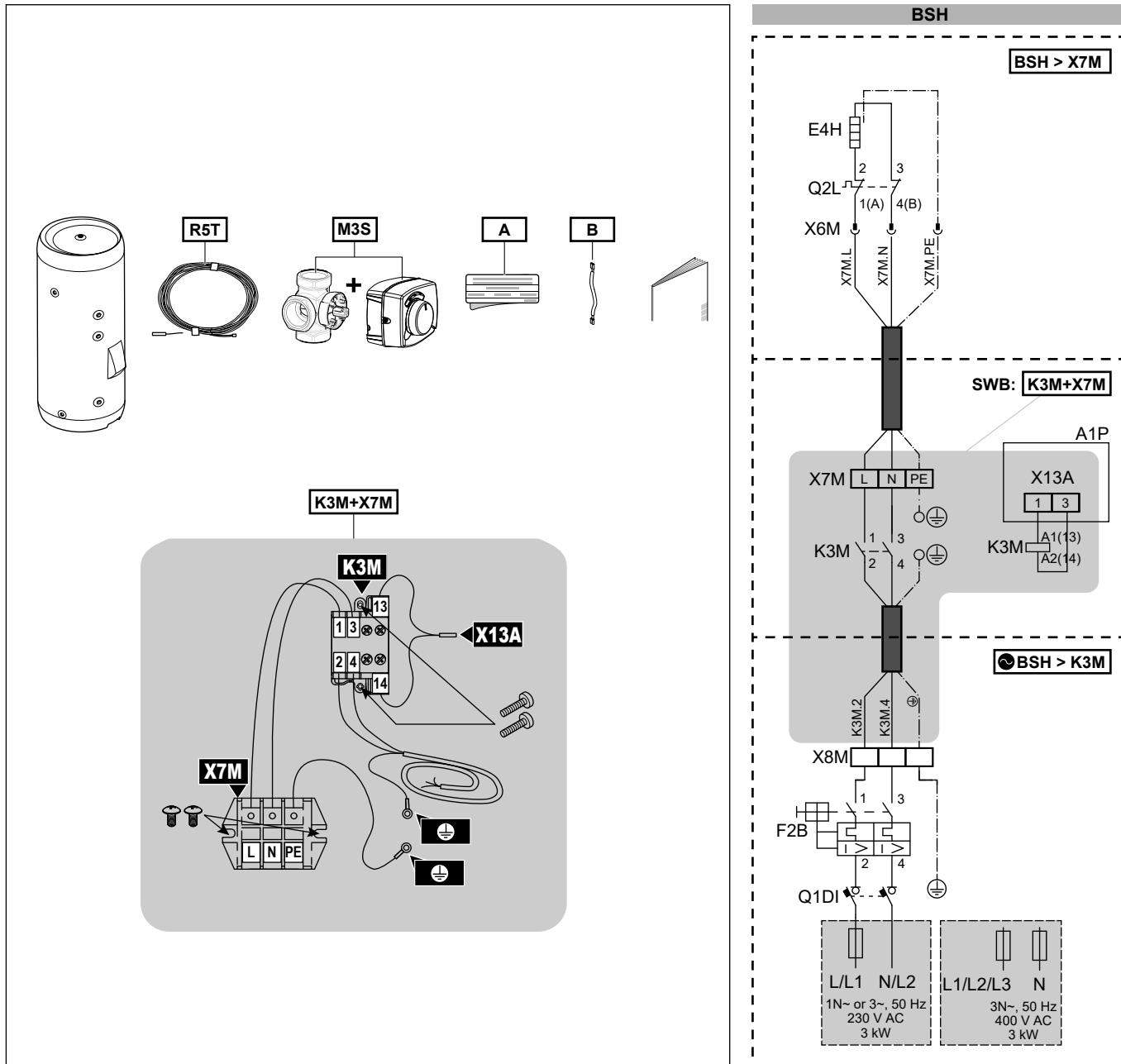
## 7 Installation

### 7.5.2 To connect the electrical wiring to the (indoor or outdoor) unit

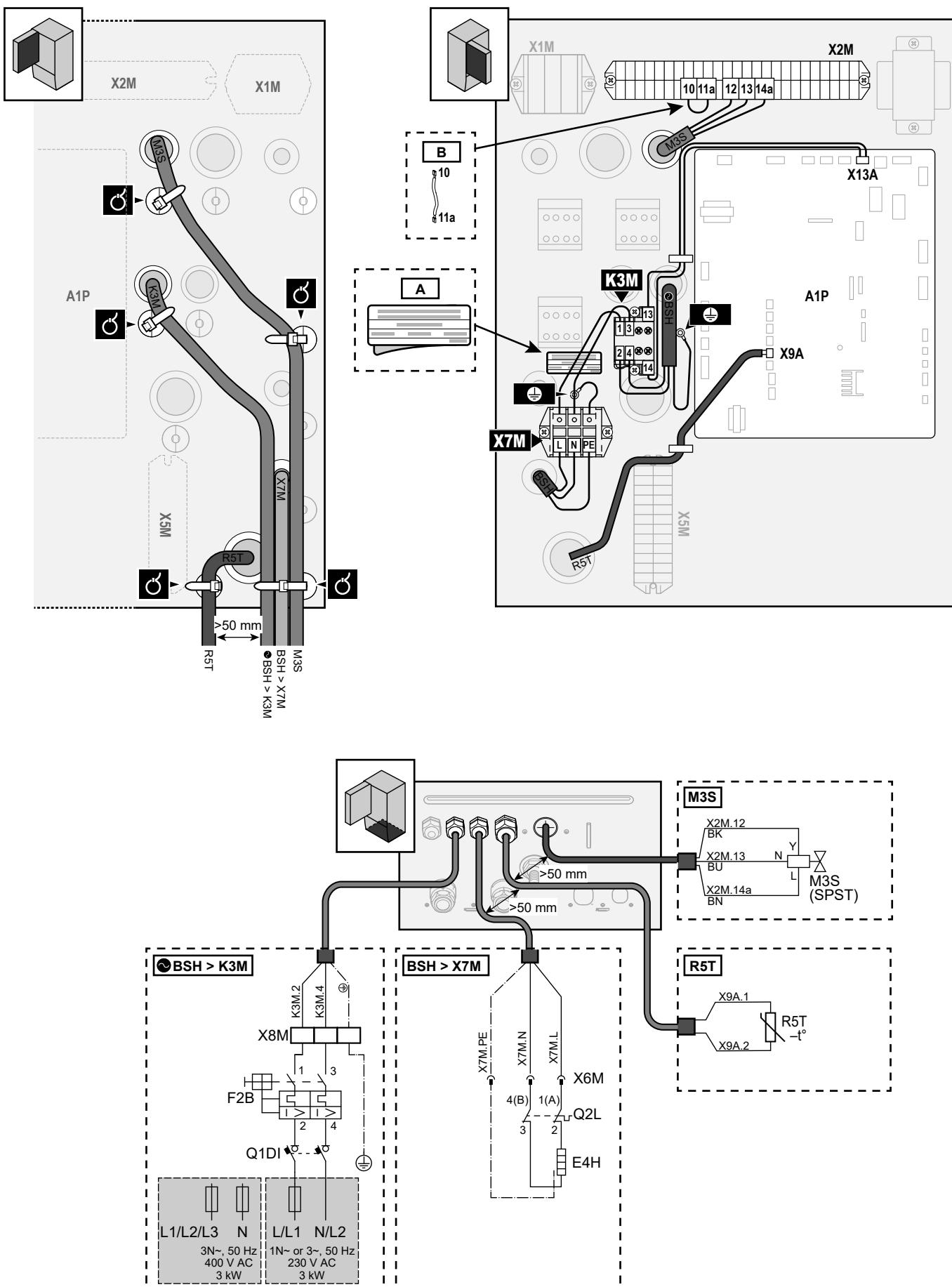
Following cables are field supply:

- Booster heater power supply cable (between the electrical cabinet and the unit)
- Booster heater cable (between the unit and the domestic hot water tank)
- 3-way valve cable with 1.5 m pre-wired cable (valve side)

For EHBH/X, ETBH/X, EBBH/X, ELBH/X:

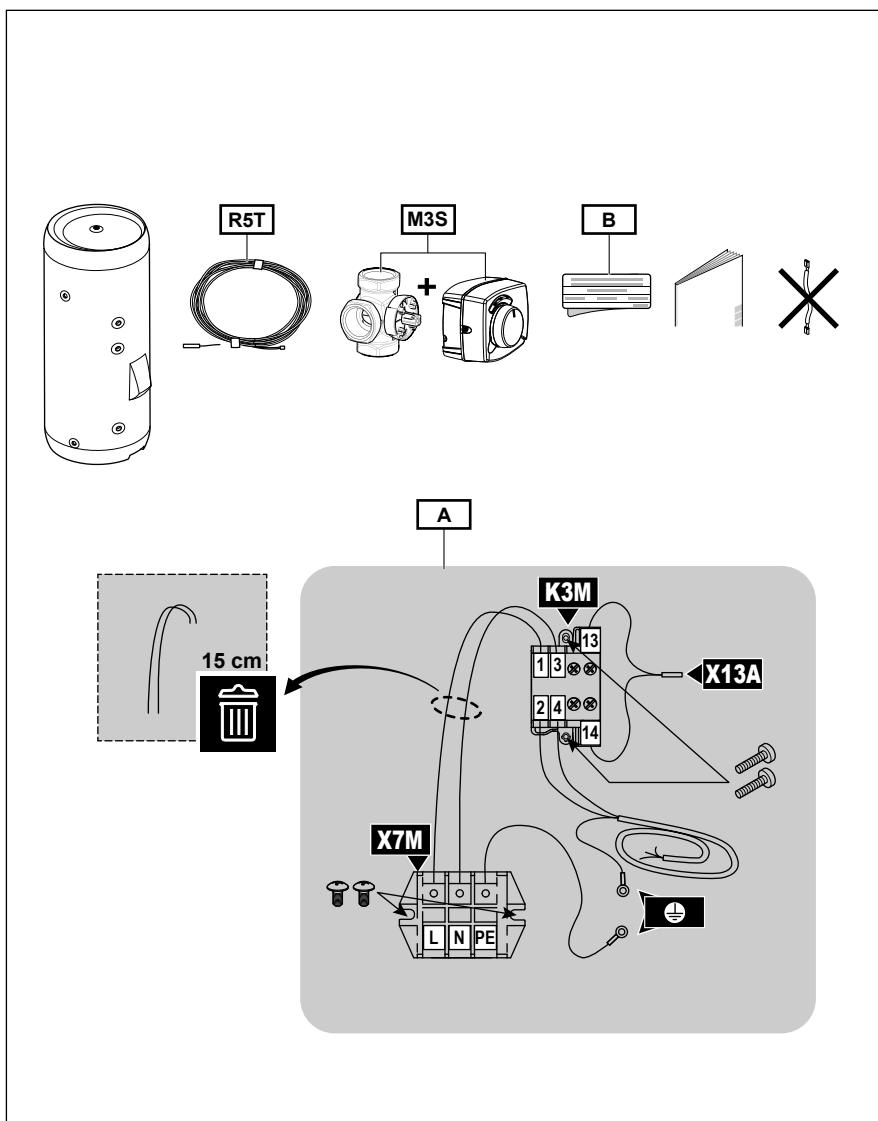


- A** Booster heater power supply sticker
- B** Jumper wire
- K3M+X7M** Contactor K3M - terminal X7M assembly
- M3S** 3-way valve + motor
- R5T** Thermistor domestic hot water + connection wire (12 m)

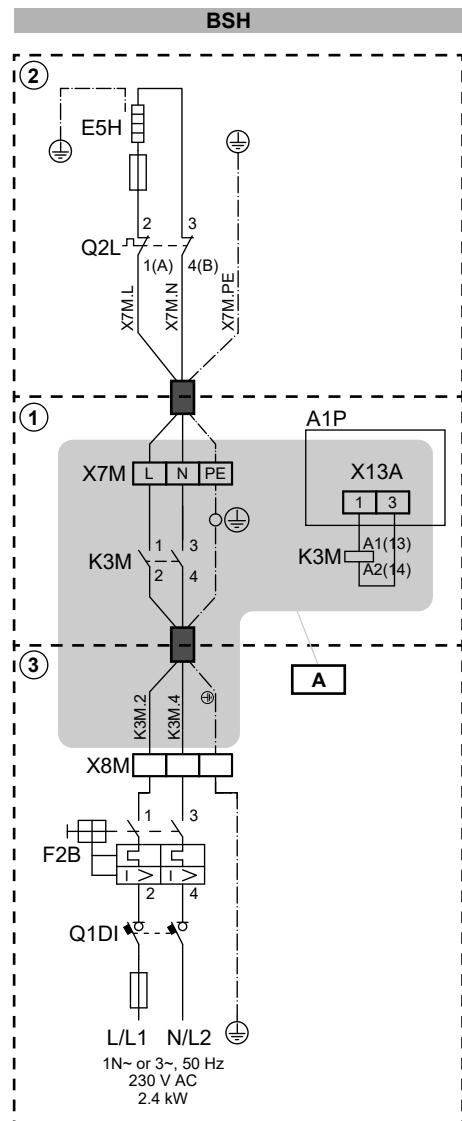


## 7 Installation

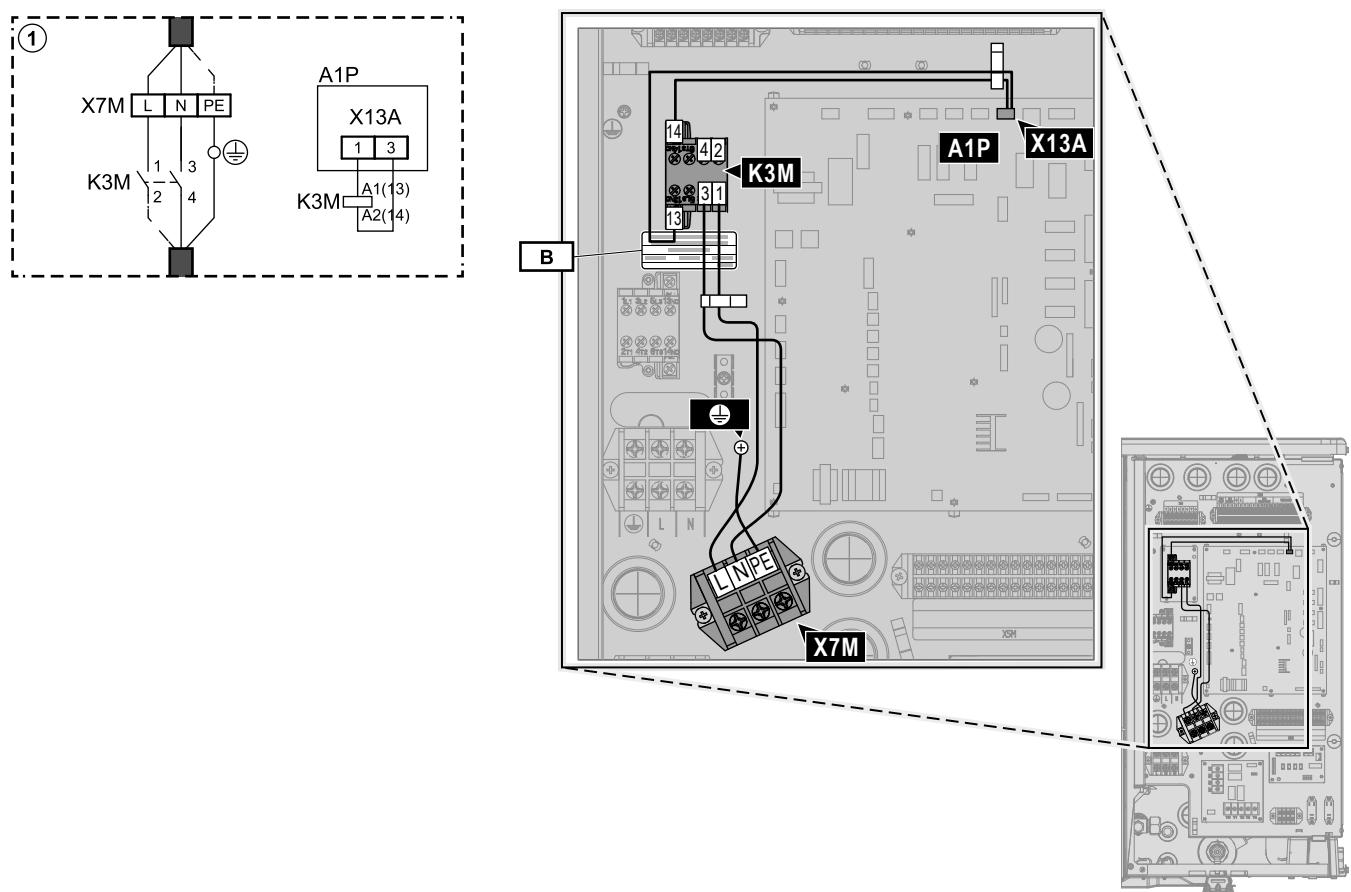
For EBLA04~08, EDLA04~08:



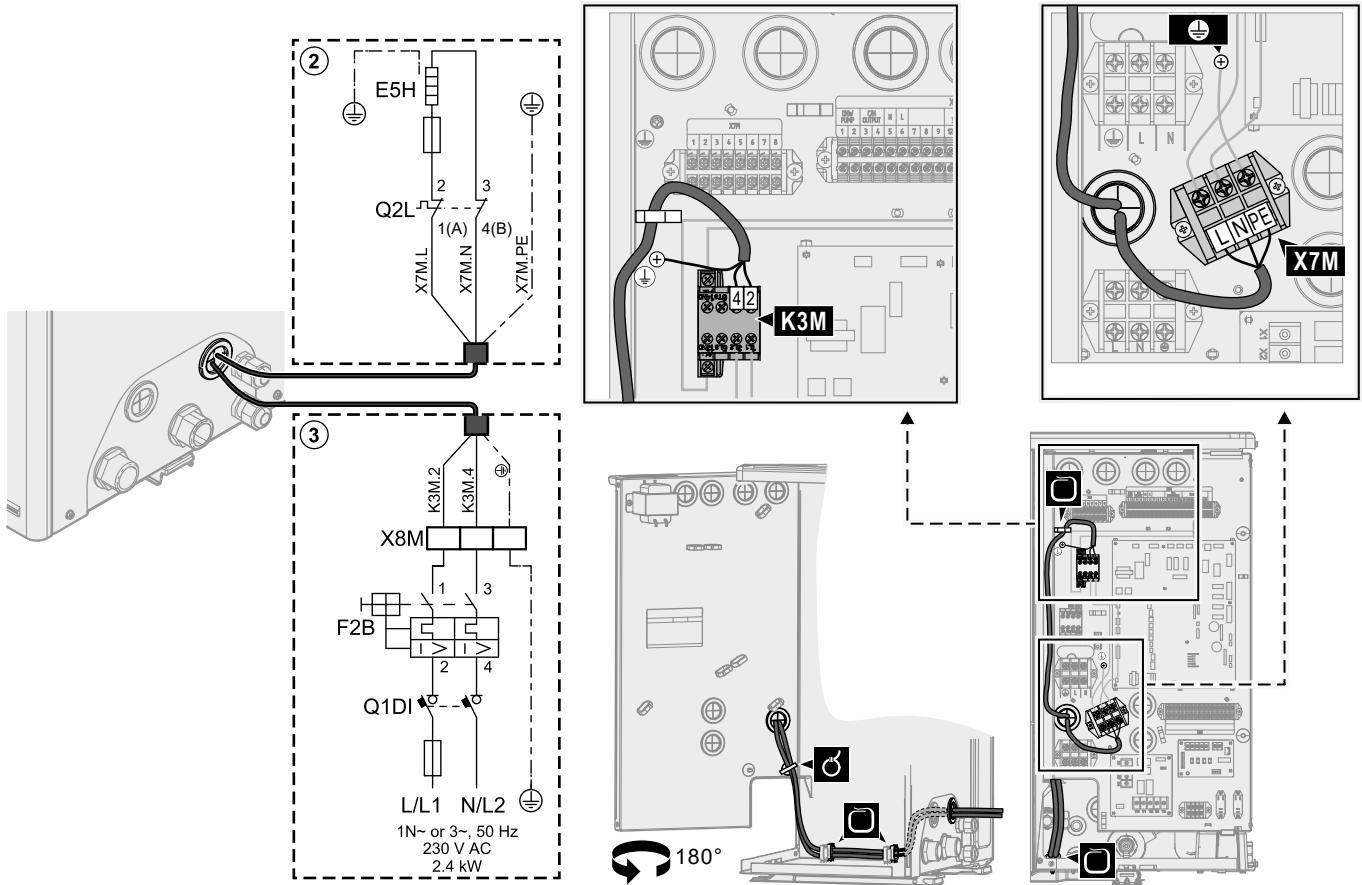
- A** Contactor K3M - terminal X7M assembly
- B** Booster heater power supply sticker
- M3S** 3-way valve + motor
- R5T** Thermistor domestic hot water + connection wire (12 m)



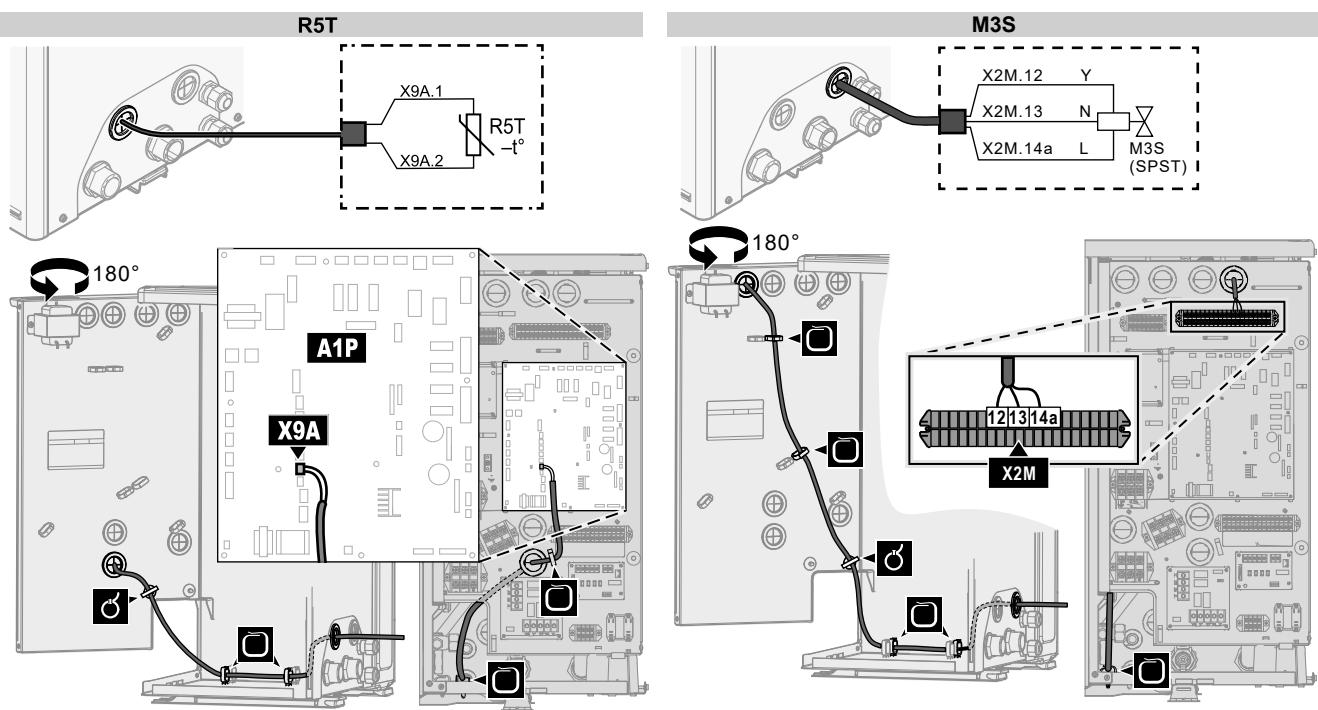
## BSH ①



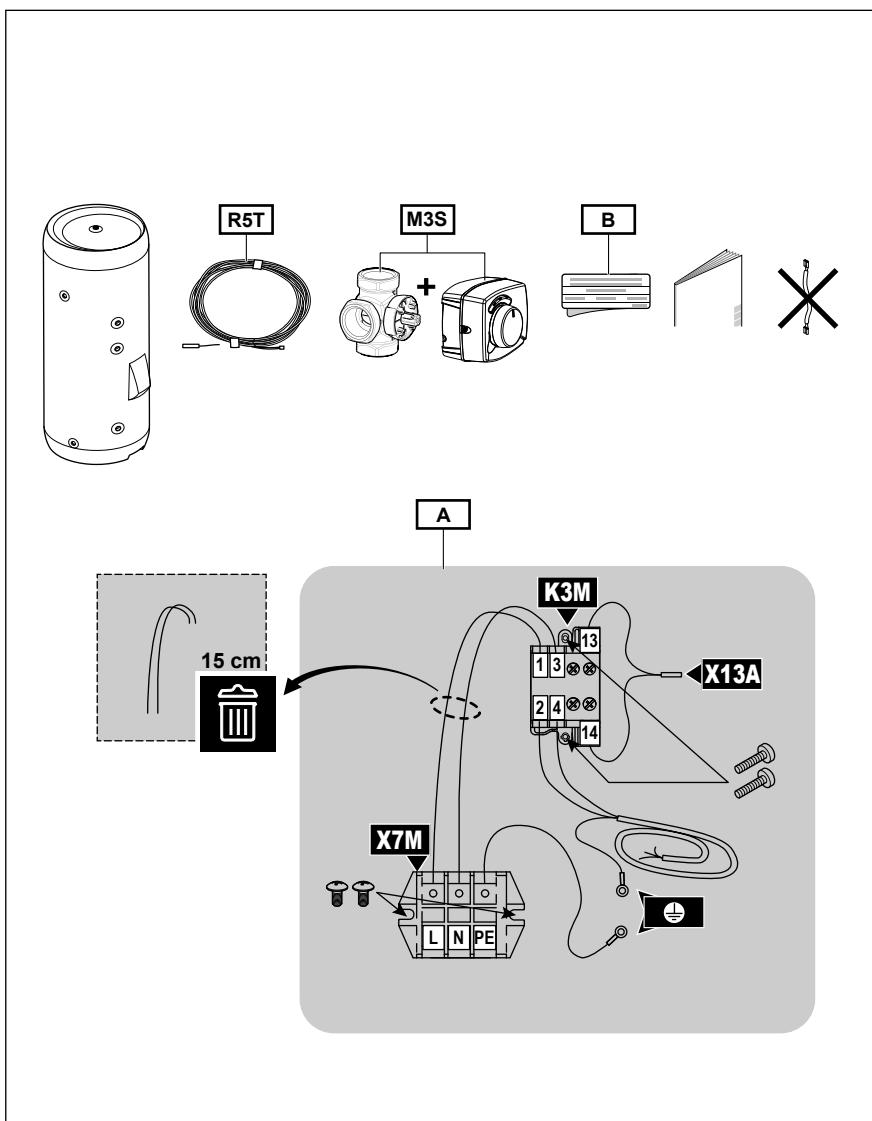
## BSH ②+③



## 7 Installation

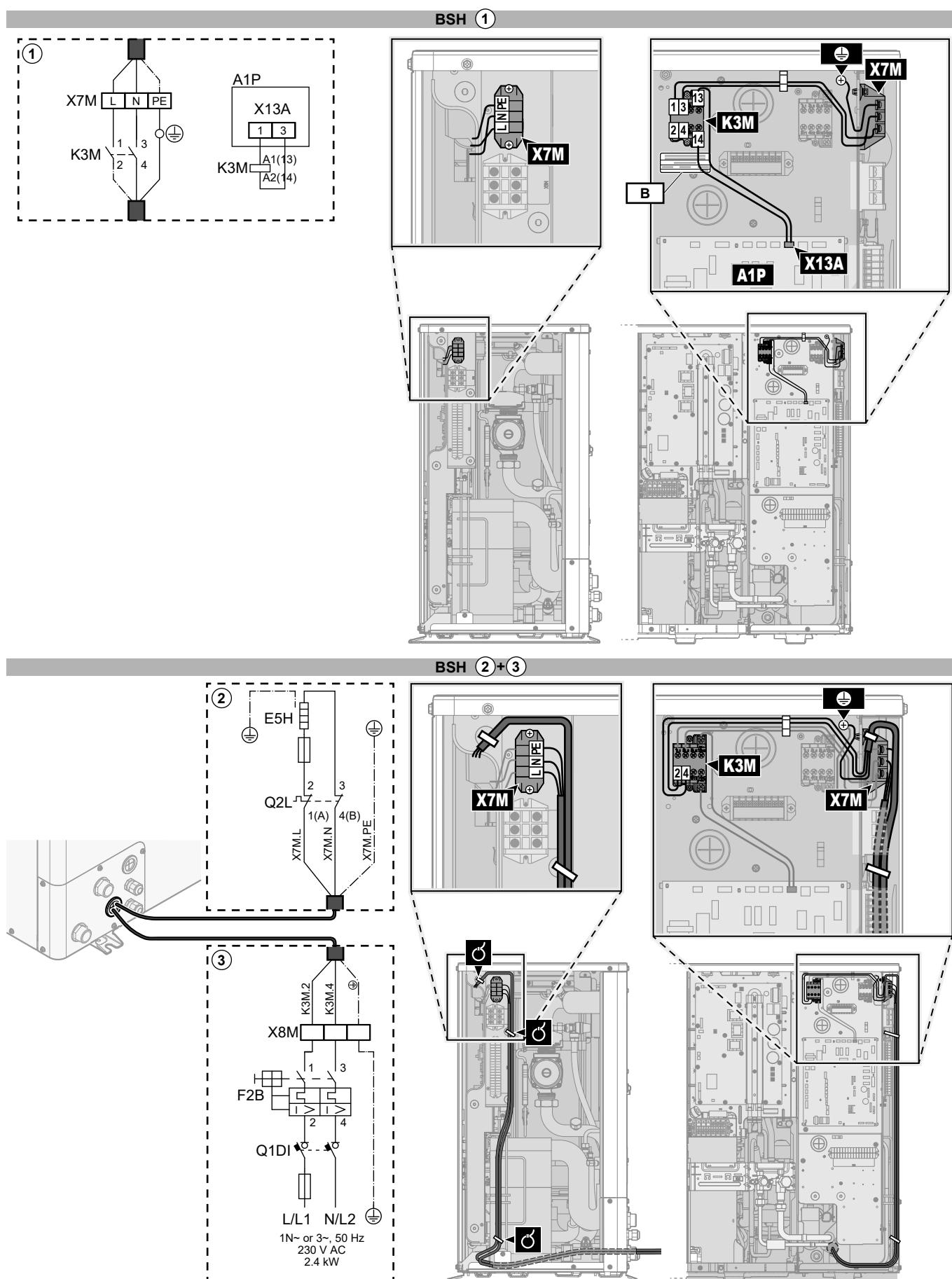


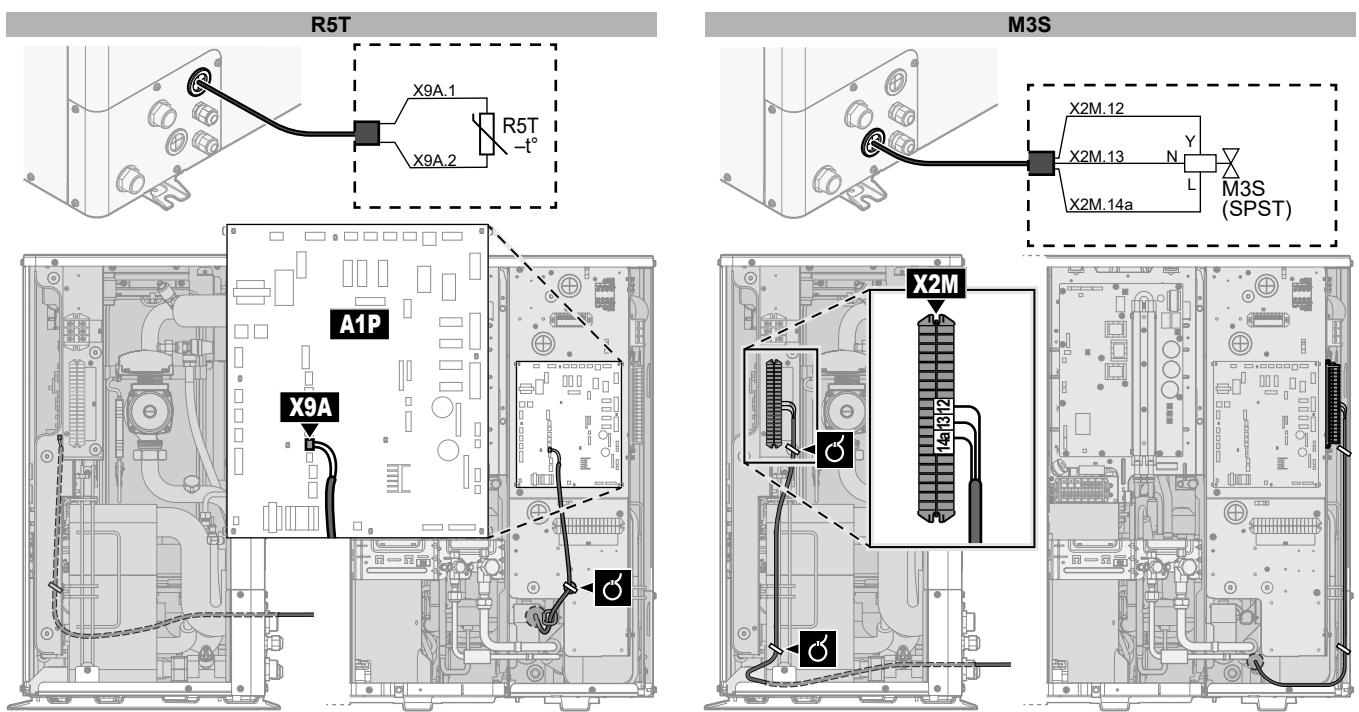
For EBLA09~16, EDLA09~16:



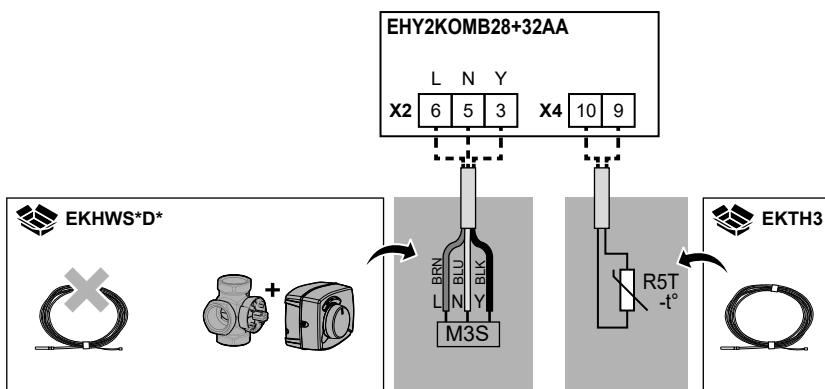
**A** Contactor K3M - terminal X7M assembly  
**B** Booster heater power supply sticker  
**M3S** 3-way valve + motor  
**R5T** Thermistor domestic hot water + connection wire (12 m)

## 7 Installation





For EJHA + EHY2KOMB28+32AA:



## 7 Installation

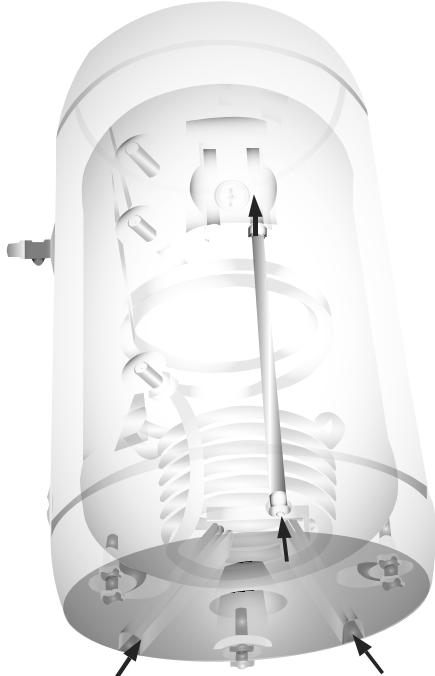
### 7.5.3 To connect the electrical wiring on the domestic hot water tank



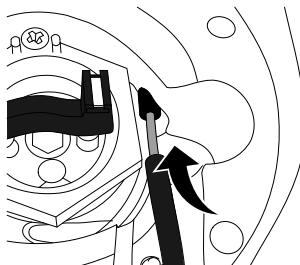
#### WARNING

Make sure all field wiring is insulated from the surface of the inspection hole or can resist temperatures to 90°C.

- 1 Remove the switch box cover from the tank.
- 2 For all models except EKHWS200, execute the following steps:
  - Route the booster heater power supply cable and the thermistor cable through one of the recesses at the bottom of the tank and then through the cable conduit that leads to the tank switch box.



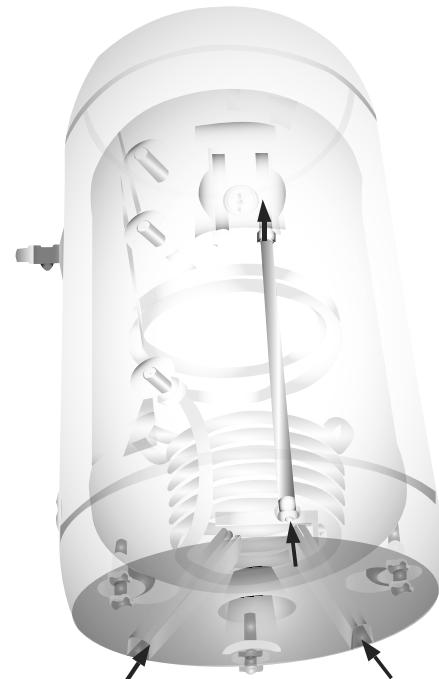
- Insert the thermistor into the opening.



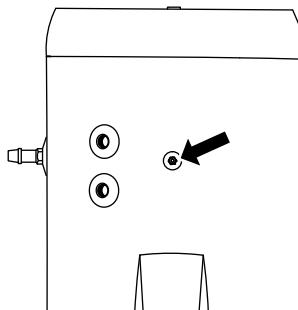
- Push the thermistor against metal tank wall to ensure thermal contact.
- Fix the thermistor with insulation tape to guarantee that the thermal contact cannot break.

- 3 For EKHWS200, execute the following steps:

- Route the booster heater power supply through one of the recesses at the bottom of the tank and then through the cable conduit that leads to the tank switch box.

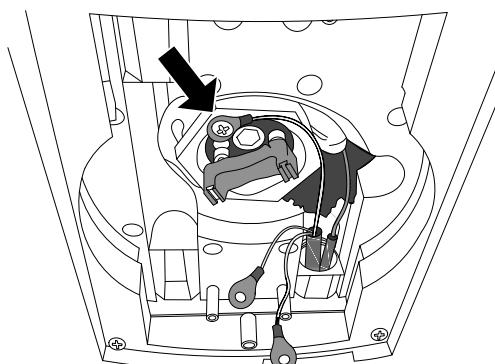


- Route the thermistor cable in a conduit to the thermistor inserting tube located above the tank switch box.



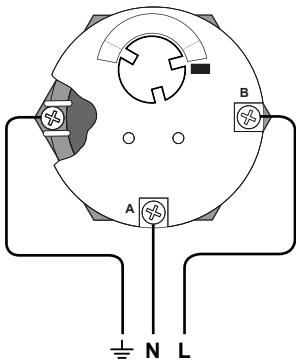
- Insert the thermistor in the thermistor inserting tube and fix it by using the PG.

- 4 Carefully pull on the thermal protector to disengage it and temporarily remove it from the tank.
- 5 Connect the earth wire of the booster heater power supply cable to the booster heating element.

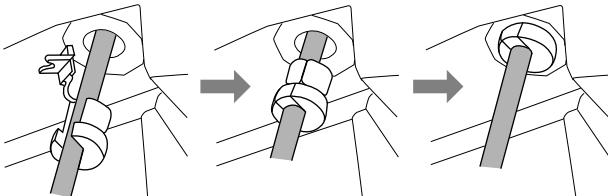


- 6 Re-install the thermal protector to the tank.

- 7 Connect the booster heater power supply cable (see also wiring diagram sticker on the inside of the switch box lid).



8 Fix the cable(s) using the cable clamp at the bottom of the tank to ensure strain relief.

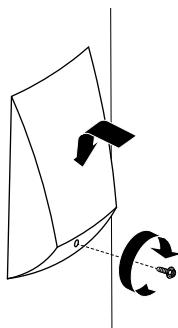


9 Install the switch box cover.

## 7.6 Finishing the domestic hot water tank installation

### 7.6.1 To close the domestic hot water tank

1 Close the switch box cover.



## 8 Commissioning



### NOTICE

To operate the system, the domestic hot water tank needs to be filled completely. Turning on the system when the tank is not full can damage the integrated booster heater and cause electrical errors.

### 8.1 Checklist before commissioning

- 1 After the installation of the unit, check the items listed below.
- 2 Close the unit.
- 3 Power up the unit.

<input type="checkbox"/>	You read the complete installation instructions, as described in the <b>installer reference guide</b> .
<input type="checkbox"/>	The <b>domestic hot water tank</b> is properly mounted.
<input type="checkbox"/>	The system is properly <b>earthed</b> and the earth terminals are tightened.

<input type="checkbox"/>	The <b>fuses</b> or locally installed protection devices are installed according to this document, and have NOT been bypassed.
<input type="checkbox"/>	The <b>power supply voltage</b> matches the voltage on the identification label of the unit.
<input type="checkbox"/>	There are <b>NO loose connections</b> or damaged electrical components in the switch box.
<input type="checkbox"/>	The <b>booster heater circuit breaker</b> F2B on the switch box is turned ON.
<input type="checkbox"/>	There is <b>NO water leak</b> on the connections of the domestic hot water tank.
<input type="checkbox"/>	The <b>shut-off valves</b> are properly installed and fully open.
<input type="checkbox"/>	The <b>pressure relief valve</b> (space heating circuit) purges water when opened. Clean water <b>MUST</b> come out.
<input type="checkbox"/>	The <b>minimum water volume</b> is guaranteed in all conditions. See "To check the water volume and flow rate" in "6.3 Preparing water piping" [► 6].
<input type="checkbox"/>	<b>Field wiring</b> Be sure that the field wiring has been carried out according to the instructions described in the chapter "7.5 Connecting the electrical wiring" [► 9], according to the wiring diagrams and according to the applicable legislation.

## 8.2 Checklist during commissioning

<input type="checkbox"/>	To perform a <b>wiring check</b> .
--------------------------	------------------------------------

## 9 Hand-over to the user

Once the test run is finished and the unit operates properly, make sure the following is clear for the user:

- Make sure that the user has the printed documentation and ask him/her to keep it for future reference. Inform the user that he/she can find the complete documentation at the URL mentioned earlier in this manual.
- Explain to the user how to properly operate the system and what to do in case of problems.
- Show the user what to do for the maintenance of the unit.

## 10 Maintenance and service



### NOTICE

Maintenance **MUST** be done by an authorised installer or service agent.

We recommend performing maintenance at least once a year. However, applicable legislation might require shorter maintenance intervals.



### NOTICE

Applicable legislation on **fluorinated greenhouse gases** requires that the refrigerant charge of the unit is indicated both in weight and CO<sub>2</sub> equivalent.

**Formula to calculate the quantity in CO<sub>2</sub> equivalent tonnes:** GWP value of the refrigerant × total refrigerant charge [in kg] / 1000

### 10.1 Maintenance safety precautions

	<b>DANGER: RISK OF ELECTROCUTION</b>
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## 11 Troubleshooting



### DANGER: RISK OF BURNING/SCALDING



### WARNING

- Before carrying out any maintenance or repair activity, **ALWAYS** switch off the circuit breaker on the supply panel, remove the fuses or open the protection devices of the unit.
- Make sure you do NOT touch a conductive section.
- Do NOT rinse the outside of the unit. This may cause electric shocks or fire.



### NOTICE: Risk of electrostatic discharge

Before performing any maintenance or service work, touch a metal part of the unit in order to eliminate static electricity and to protect the PCB.

### Chemical disinfection

If the applicable legislation requires a chemical disinfection in specific situations, involving the domestic hot water tank, please be aware that the domestic hot water tank is a stainless steel cylinder containing an aluminium anode. We recommend to use a non-chloride based disinfectant approved for use with water intended for human consumption.



### NOTICE

When using means for descaling or chemical disinfection, make sure water quality still complies with EU directive 2020/2184.

### Switch box

- Carry out a thorough visual inspection of the switch box and look for obvious defects such as loose connections or defective wiring.
- Check for correct operation of contactor K3M by use of an ohmmeter. All contacts of this contactor must be in open position.

### Pressure relief valve hose

Check the condition and routing of the hose. Water must drain appropriately from the hose.

### Booster heater of the domestic hot water tank

It is recommended to remove lime buildup on the booster heater to extend its life span, especially in regions with hard water. To do so, drain the domestic hot water tank, remove the booster heater from the domestic hot water tank and immerse in a bucket (or similar) with lime-removing product for 24 hours.

## 11 Troubleshooting

### 11.1 Overview: Troubleshooting

This chapter describes what you have to do in case of problems.

It contains information about solving problems based on symptoms.

### Before troubleshooting

Carry out a thorough visual inspection of the unit and look for obvious defects such as loose connections or defective wiring.

### 11.2 Precautions when troubleshooting



### CAUTION

Water coming out of the valve may be very hot.



### DANGER: RISK OF ELECTROCUTION



### DANGER: RISK OF BURNING/SCALDING



### WARNING

- When carrying out an inspection on the switch box of the unit, **ALWAYS** make sure that the unit is disconnected from the mains. Turn off the respective circuit breaker.
- When a safety device was activated, stop the unit and find out why the safety device was activated before resetting it. **NEVER** shunt safety devices or change their values to a value other than the factory default setting. If you are unable to find the cause of the problem, call your dealer.



### WARNING

Prevent hazards due to inadvertent resetting of the thermal cut-out: power to this appliance **MUST NOT** be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly turned ON and OFF by the utility.

## 11.3 Solving problems based on symptoms

### 11.3.1 Symptom: No water flow from hot taps

Possible causes	Corrective action
The main water supply is OFF.	The cold water inlet pressure reducing valve is not fitted properly.
The strainer is blocked.	Turn OFF the water supply, remove and clean the strainer of the Inlet control group (field supply).
The cold water inlet pressure reducing valve is not fitted properly.	Check and refit as required.

### 11.3.2 Symptom: The water from the hot taps is cold

Possible causes	Corrective action
The thermal cut-out(s) has/have operated.	Check and reset the button(s).
The unit is NOT operating.	Check unit operation. Refer to the manual delivered with the unit. If any faults are suspected, contact your dealer.

### 11.3.3 Symptom: Intermittent water discharge

Possible causes	Corrective action
Thermal control failure (water will be hot).	<ul style="list-style-type: none"> <li>Turn OFF the power to the unit.</li> <li>When discharge has stopped, check the thermal controls and replace if faulty.</li> <li>Contact your local dealer.</li> </ul>
The expansion vessel is broken.	Replace the expansion vessel.

### 11.3.4 Symptom: Continuous water discharge

Possible causes	Corrective action
Cold water inlet pressure.	Check the pressure reducing valve. Replace the pressure reducing valve if the measured pressure is >2.1 bar.
Temperature and pressure relief valve.	Check and reset button.
The expansion relief valve is not functioning properly.	<ul style="list-style-type: none"> <li>Check for correct operation of the pressure relief valve by turning the red knob on the valve counter clockwise:           <ul style="list-style-type: none"> <li>If you do not hear a clacking sound, contact your local dealer.</li> <li>In case the water keeps running out of the unit, close both the water inlet and outlet shut-off valves first and then contact your local dealer.</li> </ul> </li> </ul>

## 12 Disposal



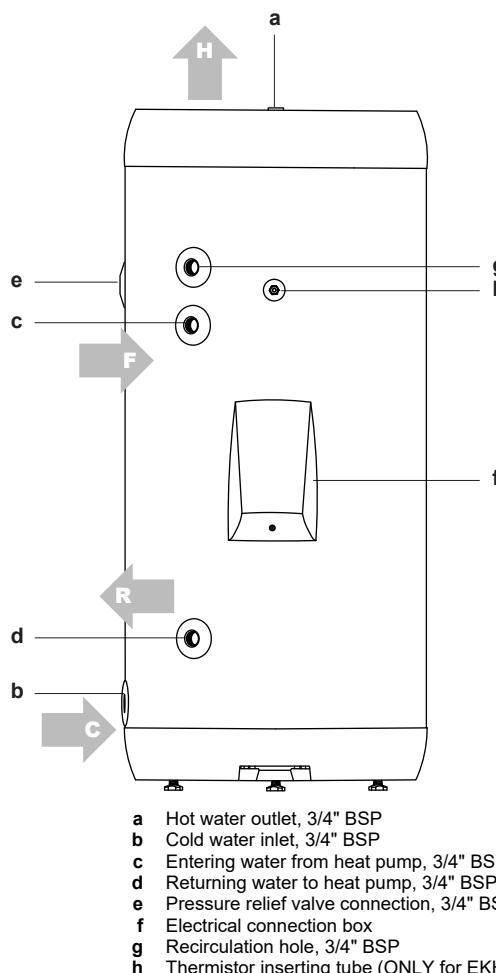
### NOTICE

Do NOT try to dismantle the system yourself: dismantling of the system, treatment of the refrigerant, oil and other parts MUST comply with applicable legislation. Units MUST be treated at a specialised treatment facility for reuse, recycling and recovery.

## 13 Technical data

- A **subset** of the latest technical data is available on the regional Daikin website (publicly accessible).
- The **full set** of the latest technical data is available on the Daikin Business Portal (authentication required).

### 13.1 Components: Domestic hot water tank



- a Hot water outlet, 3/4" BSP
- b Cold water inlet, 3/4" BSP
- c Entering water from heat pump, 3/4" BSP
- d Returning water to heat pump, 3/4" BSP
- e Pressure relief valve connection, 3/4" BSP
- f Electrical connection box
- g Recirculation hole, 3/4" BSP
- h Thermistor inserting tube (ONLY for EKHS200\*)

## 14 Glossary

### Dealer

Sales distributor for the product.

### Authorised installer

Technical skilled person who is qualified to install the product.

### User

Person who is owner of the product and/or operates the product.

## 14 Glossary

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### **Applicable legislation**

All international, European, national and local directives, laws, regulations and/or codes that are relevant and applicable for a certain product or domain.

### **Service company**

Qualified company which can perform or coordinate the required service to the product.

### **Installation manual**

Instruction manual specified for a certain product or application, explaining how to install, configure and maintain it.

### **Operation manual**

Instruction manual specified for a certain product or application, explaining how to operate it.

### **Maintenance instructions**

Instruction manual specified for a certain product or application, which explains (if relevant) how to install, configure, operate and/or maintain the product or application.

### **Accessories**

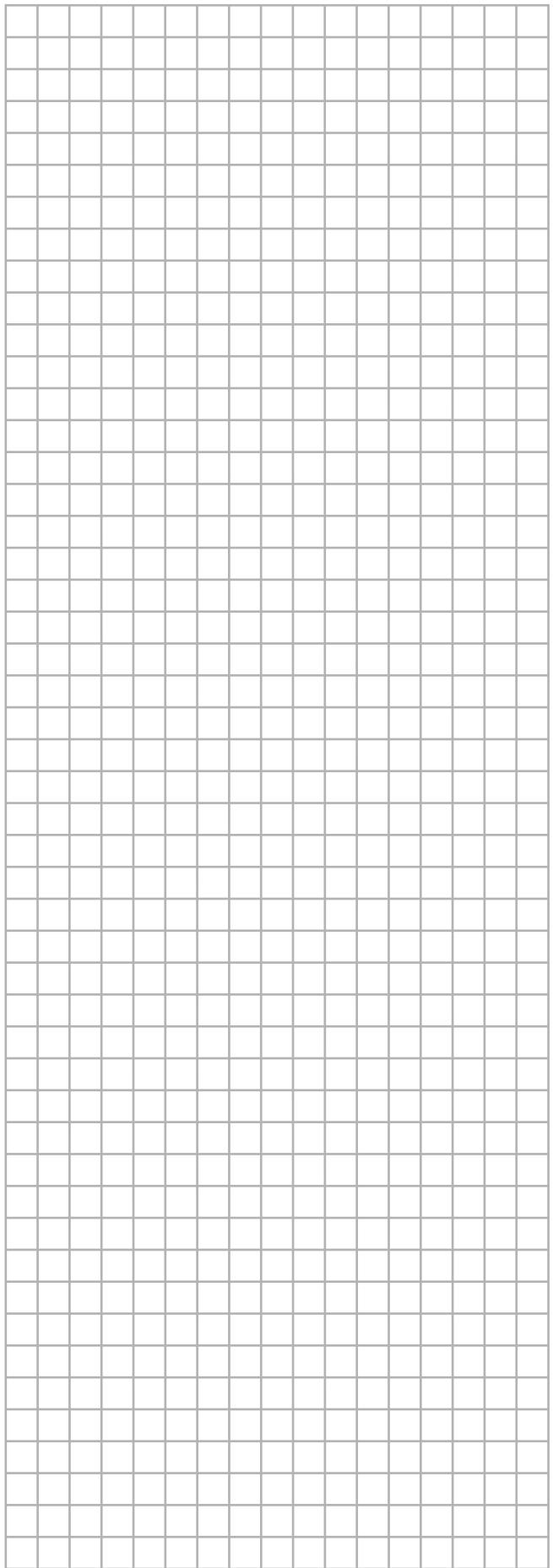
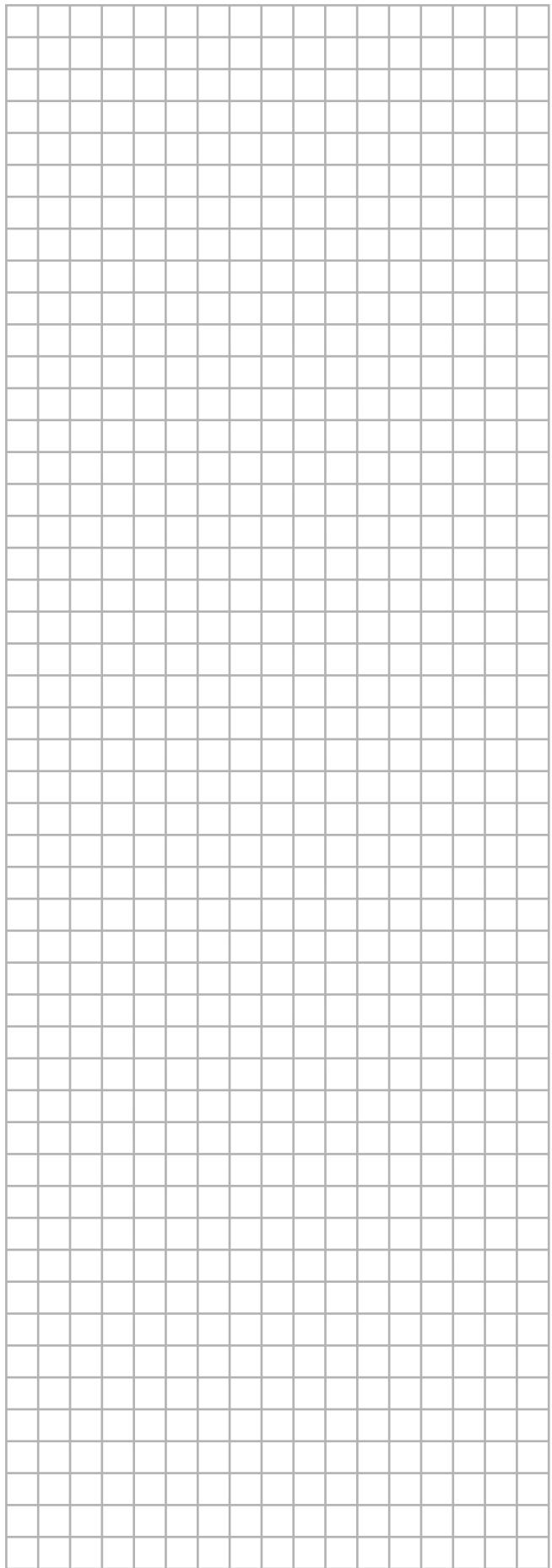
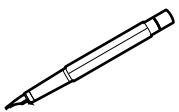
Labels, manuals, information sheets and equipment that are delivered with the product and that need to be installed according to the instructions in the accompanying documentation.

### **Optional equipment**

Equipment made or approved by Daikin that can be combined with the product according to the instructions in the accompanying documentation.

### **Field supply**

Equipment NOT made by Daikin that can be combined with the product according to the instructions in the accompanying documentation.



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**DAIKIN EUROPE N.V.**

Zandvoordestraat 300, B-8400 Oostende, Belgium

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