

New subscription packages for Daikin's remote monitoring and control service tool

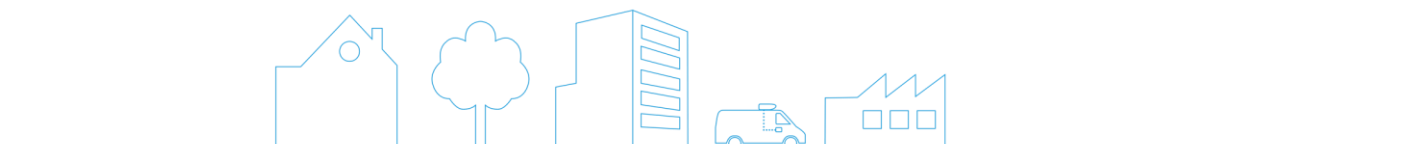
Brussels, 22 July 2024 – Daikin is launching a new subscription package for its existing Daikin on Site (DoS) cloud-based remote monitoring and control service. The new Daikin on Site CONNECT subscription is intended for use with air handling units and small inverter chillers, which have distinct requirements in terms of datapoint mapping and monitoring functions. Customers get more choice and flexibility, with the option to pay only for the data they use.



See the bigger picture

The cloud-based Daikin on Site service tool for remote monitoring and smart maintenance optimises the use and therefore also the costs over the system's entire lifetime.

Delivering real-time information in an easy-to-view format, Daikin on Site provides maximum control and convenience. It gives users access to real-time and historical data, helping to keep systems running as intended. It also provides alerts to enable the quick resolution of any system issues, preventing unexpected downtime.



Flexibility to select the right level of service cover

Customers can now choose between different subscription options:

- **Daikin on Site CONNECT for smaller air handling units and chillers**

The new DoS CONNECT service monitors up to 100 data points, which is sufficient to cover the needs of smaller air handling units and chillers. The DoS cloud server collects operational data from the unit's control system. That data is turned into useful information by Daikin's Smartcentre, accessible on a web user interface for easy data viewing, with up to one year's worth of historical data storage included. Core features include alerts sent via the alarm dashboards, plant access and management including scheduling, task initiation and message logging.

- **Daikin on Site PARTNER for medium to large chillers**

Designed for medium to large chillers (ICM), the DoS PARTNER service offers similar core features as the CONNECT subscription, but covers up to a total of 200 data points. DoS PARTNER service also allows connection to third party equipment for monitoring, for example IOT devices such as IEQ sensors.

- **Daikin on Site PREMIUM for the most comprehensive monitoring and measurement requirements**

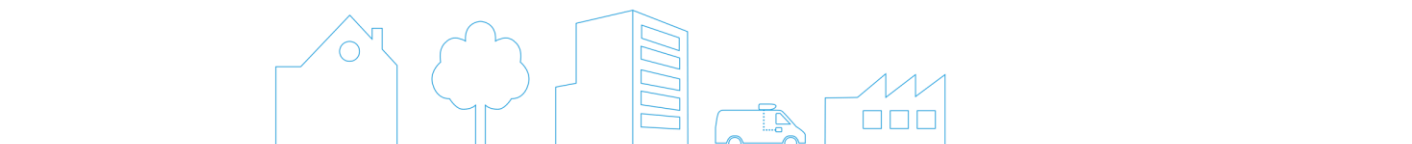
Designed for customers with more comprehensive monitoring and measurement requirements, Daikin on Site's original PREMIUM service allows up to 500 datapoints to be monitored and analysed. DoS PREMIUM includes all the core features from the standard service subscriptions, and additionally it provides access to a host of advanced features: remote leak detection, enhanced energy metering with comprehensive reports and access to 10 years of historical data.

Partnering with Daikin experts ensures optimal performance and control of energy consumption. The remote monitoring enables predictive maintenance and quick resolution of maintenance issues while cutting the need for site visits.

All-round cost-effective care for peace of mind

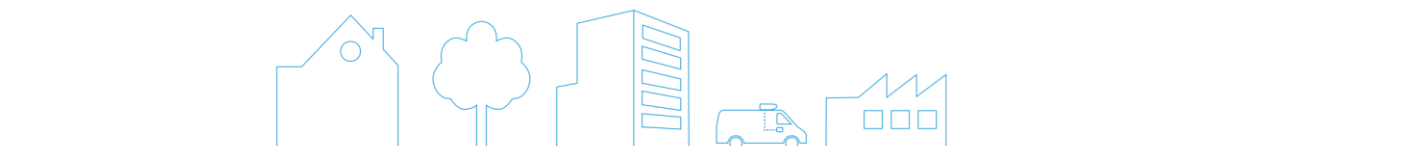
Daikin on Site provides peace of mind for plant and energy managers, ensuring control of operational and maintenance budgets and maximising uptime to reduce unscheduled interruptions.

A monthly subscription service allows customers to pay per connection, with unlimited users per connection. Different access levels offer dedicated channels for operators, service providers and Daikin specialists.



All new Daikin Chiller and AHU Units are supplied 'DoS connection ready'. Subscribing and connecting to the service is fast and easy, with no further hardware investment required and guaranteed internet and data privacy.

Visit our dedicated [page](#) for more information. Contact your local Daikin representative for more information if you wish to subscribe to Daikin on Site.



About Daikin Europe N.V.

The Daikin Europe group is the leading provider of heating, cooling, ventilation, air purification and refrigeration (HVAC-R) technology in Europe, Middle East, and Africa. Daikin designs, manufactures, and offers customers a broad portfolio of products, maintenance services as well as turnkey solutions for residential, commercial, and industrial purposes. To date, Daikin Europe has over 13,800 employees across more than 59 subsidiaries. It has 14 manufacturing sites in Belgium, the Czech Republic, Germany, Italy, Spain, Austria, the United Kingdom, Turkey, the United Arab Emirates, and the Kingdom of Saudi Arabia. Headquartered in Ostend (Belgium) for over 50 years, the Daikin Europe group is a subsidiary of the global group Daikin Industries.

About Daikin Industries Ltd.

Daikin Industries (DIL) is a worldwide leader in heat pump, air conditioning, and air filtration technology with more than 98,000 employees. Founded in Osaka in 1924, it is the only manufacturer in the world that develops and manufactures heating, ventilation, air conditioning, and refrigeration equipment, as well as compressors and refrigerants in-house. Daikin was named one of the world's top 100 most innovative companies by Clarivate (UK) and LexisNexis (USA), recognized for its leadership in technology research and intellectual property patents. For its fiscal year 2023 Daikin reported a record sales result of € 28 billion sales (1 April 2023 – 31 March 2024).

Read more on www.daikin.eu and www.daikin.com.

Media Contacts Daikin Europe N.V.

Kevin Viader T: +32 471 77 50 38 Mail: viader.k@bvl.daikineurope.com

